

GLORIA LONG  
PO Box 2117  
Lake Ozark, MO 65049

January 26, 2002

Renta Hesse  
Trial Attorney – Antitrust Division  
Department of Justice  
601 D Street Northwest,  
Suite 1200  
Washington, D. C. 20530

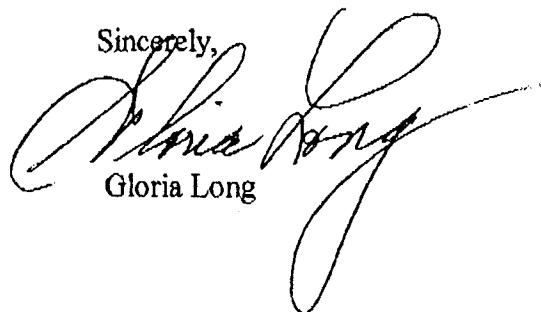
Dear Ms. Hesse:

I am concerned over the continuing legal action against Microsoft.

It is time to stop utilizing our courts in an attempt to work out perceived problems that should be resolved in the marketplace.

I believe the recent agreement between the Department of Justice and Microsoft was fair and equitable and should form the basis for disposing of this entire matter.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Gloria Long', written in black ink. The signature is fluid and stylized, with a large loop at the end.

Gloria Long